



DEPARTMENT OF HEALTH & HUMAN SERVICES



INDIAN HEALTH SERVICE

Northern Navajo Medical Center
Hwy 491 N
P.O. Box 160
Shiprock, NM 87420



June 23, 2021

To whom it may concern:

I would like to recommend Pacific Medical Training as a training vendor. We have utilized their Telemetry Monitor Tech on-line training this last year as a way to supplement Nursing in the Intensive Care Unit. COVID-19 impacted the Navajo Nation tremendously and we needed to augment our nursing services with techs.

The course delivery was exactly what we needed in this remote area of New Mexico and with pandemic responses locking down communities and travel restrictions it was ideal. In fact, our Nursing Division would like to continue to offer this training to UAP as a professional development and expansion of services.

It is our intention to continue utilizing Pacific Medical Training and to open it up to our service unit partners within NA (Navajo Area).

If I can be of further assistance, please feel free to contact me at 505-368-6462.

Sincerely,

Nicola Pierce, MSN-Ed, RN
Nurse Educator
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